

# People and Communities Overview and Scrutiny Committee

**Dorset County Council**



Date of Meeting	10 January 2018
Officer	<p><u>Local Members</u> All Members</p> <p><u>Lead Directors</u> Helen Coombes, Transformation Programme Lead for the Adult and Community Forward Together Programme</p>
Subject of Report	<b>Outcomes Focused Monitoring Report, January 2018</b>
Executive Summary	<p>The 2017-18 Corporate Plan summarises, on a single page, the four outcomes towards which the County Council is committed to working, alongside our partners and communities: to help people in Dorset be <b>Safe, Healthy</b> and <b>Independent</b>, with a <b>Prosperous</b> economy. The People and Communities Overview and Scrutiny Committee has oversight of two of these corporate outcomes – <b>Independent</b> and <b>Healthy</b>.</p> <p>The Corporate Plan includes objective and measurable <b>population indicators</b> by which progress towards outcomes can be better understood, evaluated and influenced. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves.</p> <p>This is the second monitoring report against the 2017-18 corporate plan. As well as the most up to date available data on the population indicators within the “Healthy” and “Independent” outcomes, the report includes:</p> <ul style="list-style-type: none"> <li>• <b>Performance measures</b> by which the County Council can measure the contribution and impact of its own services and activities on the outcomes;</li> </ul>

	<ul style="list-style-type: none"> <li>• <b>Risk management</b> information, identifying the current level of risks on the corporate risk register that relate to our outcomes and the population indicators associated with them.</li> </ul> <p>The People and Communities Overview and Scrutiny Committee is encouraged to consider the information in this report, scrutinise the evidence and commentaries provided, and decide if it is comfortable with the trends. If appropriate, members may wish to consider and identify a more in-depth review of specific areas, to inform their scrutiny activity.</p>
<p>Impact Assessment:</p>	<p><b>Equalities Impact Assessment:</b> There are no specific equalities implications in this report. However, the prioritisation of resources in order to challenge inequalities in outcomes for Dorset’s people is fundamental to the Corporate Plan.</p> <p><b>Use of Evidence:</b> The outcome indicator data in this report is drawn from a number of local and national sources, including the Adult Social Care Outcomes Framework (ASCOF) and the Public Health Outcomes Framework (PHOF). There is a lead officer for each outcome whose responsibility it is to ensure that data is accurate and timely and supported by relevant commentary.</p> <p><b>Budget:</b> The information contained in this report is intended to facilitate evidence driven scrutiny of the interventions that have the greatest impact on outcomes for communities, as well as activity that has less impact. This can help with the identification of cost efficiencies that are based on the least impact on the wellbeing of customers and communities.</p> <p><b>Risk:</b> Having considered the risks associated with this report using the County Council’s approved risk management methodology, the level of risk has been identified as:</p> <p>Current:           Medium Residual:         Low</p> <p>However, where “high” risks from the County Council’s risk register link to elements of service activity covered by this report, they are clearly identified.</p> <p><b>Other Implications:</b> None</p>
<p>Recommendation</p>	<p><b>That the committee:</b></p> <ol style="list-style-type: none"> <li>Considers the evidence of Dorset’s position with regard to the outcome indicators in Appendix 1 and 2; and</li> <li>Identifies any issues requiring more detailed consideration through focused scrutiny activity.</li> </ol>

Outcomes focused monitoring report

Reason for Recommendation	The 2017-18 Corporate Plan provides an overarching strategic framework for monitoring progress towards good outcomes for Dorset. The Overview and Scrutiny committees provide corporate governance and performance monitoring arrangements so that progress against the corporate plan can be monitored effectively.
Appendices	<ol style="list-style-type: none"> <li>1. Population and Performance January 2018 – <b>Healthy</b></li> <li>2. Population and Performance January 2017 – <b>Independent</b></li> <li>3. Financial benchmarking information: Adult Social Care</li> </ol>
Background Papers	<p><i>Dorset County Council Corporate Plan 2017-18</i>, Cabinet, 28 June 2017</p> <p><a href="https://www.dorsetforyou.gov.uk/corporate-plan-outcomes-framework">https://www.dorsetforyou.gov.uk/corporate-plan-outcomes-framework</a></p>
Officer Contact	<p>Name: John Alexander, Senior Assurance Manager</p> <p>Tel: (01305) 225096</p> <p>Email: <a href="mailto:j.d.alexander@dorsetcc.gov.uk">j.d.alexander@dorsetcc.gov.uk</a></p>

**1. Corporate Plan 2017-18: Dorset County Council's Outcomes and Performance Framework**

- 1.1 The corporate plan includes a set of “population indicators”, selected to measure progress towards the four outcomes. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves. For each indicator, it is for councillors, officers and partners to challenge the evidence and commentaries provided, and decide if they are comfortable that the direction of travel is acceptable and that effective strategies in place to drive improvement, and if not, identify and agree what action needs to be taken.
- 1.2 The October Overview and Scrutiny Committee reports moved forwards with the next, fundamental step in the development of our performance framework – the identification of **service performance measures**, which measure the County Council's own specific contribution to, and impact upon, corporate outcomes. For example, one of the outcome indicators for the “Healthy” outcome is “Under 75 mortality rate from cardiovascular disease (CVD)”. A performance measure for the County Council (or the services we commission, such as *LiveWell Dorset*) that should have an impact on this is “The proportion of clients smoking less at three months following a smoking cessation course”, since evidence shows that smoking significantly increases the likelihood of CVD.
- 1.3 Unlike with the population indicators, the County Council **is** directly accountable for the progress (or otherwise) of performance measures, since they reflect the degree to which we are making the best use of our resources to make a positive difference to the lives of our own customers and service users.
- 1.4 Where relevant, this report also presents **risk management** information in relation to each population indicator, identifying the current level of risks on the corporate register that relate to our four outcomes.
- 1.5 Efforts continue to present an analysis of the **value for money** of County Council services to sit alongside the performance information in this report. In the interim, Appendix 3 of this report provides financial benchmarking information for Adult Social Care, and Appendix 4 provides a value for money analysis of some key areas of work for the Environment and the Economy Directorate.
- 1.6 Since October, outcome lead officers have focused on ensuring that the commentaries on each page of these monitoring reports reflect the strategies the County Council has in place in order to improve each aspect of each outcome for residents. So for example, with the Cardiovascular Disease indicator discussed above, the commentary seeks to explain the strategies we have in place to make improvements – such as smoking cessation – and then report on the success of those strategies. It is therefore hoped that members will find the information in the reports even more accessible and meaningful this quarter, and as such, more helpful in informing scrutiny of progress towards outcomes.
- 1.7 Members are encouraged to consider all of the indicators and associated information that fall within the remit of this committee (**i.e. Appendices 1 and 2**), scrutinise the evidence and commentaries provided, and decide if they are comfortable with the direction of travel. If appropriate, members may wish to consider a more in-depth review of specific areas. The Planning and Scoping document developed last year will facilitate this process, should the decision be made to undertake a more detailed scrutiny exercise.
- 1.8 All of the information for each population indicator is summarised on a single page, and is now in a portrait rather than landscape orientation following feedback that previous reports have been difficult to read on mobile devices

## 2. Suggested areas of focus

2.1 At the beginning of both of the performance appendices to this report, there is a summary of progress with all of the population indicators and performance measures, and some suggestions for areas upon which the committee might wish to focus its consideration and scrutiny. These areas have been highlighted because they are currently showing a worsening trend. They are briefly summarised below, and full commentaries are provided within the body of the main reports, including the strategies currently in place to drive improvement.

Indicator	Summary of issues
<p>HEALTHY 01: Inequality in life expectancy between population groups - female</p>	<p>For women, there has been a sustained increase in life expectancy inequality over the last 5 years. This could be because the health of women in poorer areas has worsened, that is has improved only for women in the most affluent areas, or a combination of the two.</p>
<p>HEALTHY 02: Rate of hospital admissions for alcohol-related conditions</p>	<p>Rates of hospital admissions related to alcohol are much higher than 30-40 years ago. Admission rates remain higher for men than women, but while the rate for men is mostly static, the rate among women appears to be rising. This relates to a faster rise in average rates of drinking amongst women than men in the past 30 years.</p> <p><b>Performance measure:</b> There has been a slight decline in the rate of successful completions of our alcohol treatment service over the last four quarters.</p>
<p>HEALTHY 04: Prevalence of mental health conditions</p>	<p>This indicator is based on numbers answering, "Long-term mental health problem" to the question in the GP Patient Survey "Which, if any, of the following medical conditions do you have?"</p> <p><b>Performance measure:</b> There is some evidence of a downward trend in the emotional and behavioural health of looked after children.</p>